

Lincoln Land Community College



**Key or Unique Demonstrations of Outstanding Service**

## **Fall 2016 Award Winners**

**Nominee: Anne Armbruster, Student Development Professional, Advising/Counseling/Career Services**

Nominator: Valerie Wright, Associate Dean of Nursing, Health Professions

Anne goes above and beyond on a daily basis with advising our nursing students. At times (probably more times than not) our students can be a bit "trying" - especially when it comes to applying to the nursing program. Anne has almost a magic about her when it comes to handling these students. She is always so calm and supportive with the students. Her ability to be caring and compassionate with our students is a trait that is absolutely priceless. Thank you Anne for making a difference in our students' lives! You rock!!

**Nominee: Chris Barry, Director, Retention and Student Success**

Nominator: Shelby Bedford, Program Assistant, Student Success

I would like to thank Chris Barry for volunteering to facilitate LLCC's newly created Bystander Intervention Training, which focuses on informing and empowering students to safely and effectively intervene in situations that may be unhealthy or unsafe. Bystander intervention is a tactic that is widely believed to be a powerful method of sexual violence prevention. Without effective, committed and intentional facilitators like Chris, it is likely that many students would feel uncomfortable engaging with such a serious and complex topic. I cannot thank him enough for the time and energy he spent preparing for and facilitating the training.

**Nominee: Victor Broderick, Dean, Social Sciences**

Nominator: Rose Raikes, Assistant Director of Public Relations, Public Relations and Marketing

Thank you to Victor for acting as greeter in the back hall in Menard during the first week of classes! While PRM coordinates help for students at the front doors in A. Lincoln Commons, it was surprising and heartwarming to see that you also take post outside of your office and are very busy helping students find classes that use those east entrances!

**Nominee: Julie Clevenger, Executive Director, Center for Academic Success**

Nominator: Shelby Bedford, Program Assistant, Student Success

I would like to thank Julie Clevenger for volunteering to facilitate LLCC's newly created Bystander Intervention Training, which focuses on informing and empowering students to safely and effectively intervene in situations that may be unhealthy or unsafe. Bystander intervention is a tactic that is widely believed to be a powerful method of sexual violence prevention. Without effective, committed and intentional facilitators like Julie, it is likely that many students would feel uncomfortable engaging with such a serious and complex topic. I cannot thank her enough for the time and energy she spent preparing for and facilitating the training.

**Nominee: Connie Costello, Assistant Professor of Nursing, Health Professions**

Nominator: Mary Goldstein, Professor of Nursing, Health Professions

Connie covered my clinical group at the hospital when I was off the first mod this semester. She had her own 12-hour clinical day to cover too, so this was asking a lot. She offered to help me out and didn't complain about

the extra load! She made it easy for me to take off without feeling like our students were getting short changed. Thank you Connie!

**Nominee: Sandy Davidson, Assistant Professor of Nursing, Health Professions**

Nominator: Mary Goldstein, Professor of Nursing, Health Professions

Sandy offered to cover my 12-hour clinical at the hospital when I was off the first mod of this semester. This was in addition to her own 12-hour clinical day. She seemed happy to do it, and I knew that our students were in capable hands. Thank you Sandy!

**Nominee: Kim Eddings, Accessibility Services Coordinator, Center for Academic Success**

Nominator: Shelby Bedford, Program Assistant, Student Success

I would like to thank Kim Eddings for volunteering to facilitate LLCC's newly created Bystander Intervention Training, which focuses on informing and empowering students to safely and effectively intervene in situations that may be unhealthy or unsafe. Bystander intervention is a tactic that is widely believed to be a powerful method of sexual violence prevention. Without effective, committed and intentional facilitators like Kim, it is likely that many students would feel uncomfortable engaging with such a serious and complex topic. I cannot thank her enough for the time and energy she spent preparing for and facilitating the training.

**Nominee: Officer Aaron Finigan, Police**

Nominator: Anonymous

We appreciate you checking our halls, keeping our areas safe and your presence known. We love that you enforce the rules and serve our staff and students. Thank you for all you do.

**Nominee: John Gaston, Mechanical Maintenance Technician, Facilities Services**

Nominator: Don Loftis, General Maintenance Technician, Facilities Services

On Sept. 16, our sewers became clogged and John came down to help me get them unclogged. After hours of working on the drains we finally got the drains opened. John had to leave and Dave replaced him. Dave helped finish mopping and cleaning the floors so we could reopen the bathrooms. A big kudos to both Dave and John for helping with a very nasty situation. Both were very professional and made light of a bad and stinky problem. Thanks guys, I really appreciated the help.

**Nominee: Danny Guthals, Building Custodian, Facilities Services**

Nominator: Anonymous

Danny did a great job cleaning up a mess that required immediate attention. His services were very much appreciated!

**Nominee: Misty Hagstrom, Graphic Design Specialist, Public Relations and Marketing**

Nominator: Janet Semanik, Development Specialist, Foundation

Misty beautifully coordinated every detail of the college's recent "On My Own Time" art exhibit, which celebrates the creativity and talents of our own faculty and staff. Her quiet leadership and contributions to the college on numerous events, programs and committees and so much more, are truly appreciated and a testament of her goodness, inside and out.

**Nominee: Lindee Hall, Student Records Evaluator, Admission/Records/Registration**

Nominator: Shawn Allen, Student Records Evaluator, Admission/Records/Registration

I needed to gather and prepare a rather large amount of information and then enter it into a spreadsheet to be uploaded into a database to GoArmy for students utilizing tuition assistance. Lindee, without hesitation, stepped up and asked if I needed any help in getting it done. She created the spreadsheet fields for me and assisted me in entering the information into the spreadsheet.

**Nominee: Sergeant Mike Hanson, Police**

Nominator: Anonymous

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**Nominee: Sergeant Mike Hanson, Police**

Nominator: Shelby Bedford, Program Assistant, Student Success

I would like to thank Mike Hanson for volunteering to facilitate LLCC's newly created Bystander Intervention Training, which focuses on informing and empowering students to safely and effectively intervene in situations that may be unhealthy or unsafe. Bystander intervention is a tactic that is widely believed to be a powerful method of sexual violence prevention. Without effective, committed and intentional facilitators like Hanson, it is likely that many students would feel uncomfortable engaging with such a serious and complex topic. I cannot thank him enough for the time and energy he spent preparing for and facilitating the training.

**Nominee: Richard Hayes, Academic Advisor, Advising/Counseling/Career Services**

Nominator: Leslie Johnson, Assistant Vice President, Student Success

Richard presented during Student Services Assessment Symposium on Institutional Improvement Day. He did a great job engaging the audience while sharing insights learned from assessment data. Thank you Richard for all your hard work!

**Nominee: Beth Hoffman, Professor of Communication, Arts and Humanities**

Nominator: Claire Gordon, Professor of Communication, Arts and Humanities

As described in the Lincln on Oct. 20, Beth Hoffmann organized the surprise private ceremony on Oct.18 where former LLCC student Chris Call was awarded a degree from LLCC. Chris is fighting brain cancer, and Beth's compassion for suffering students is clear in her efforts to make this happen for him. She has been my office mate for many years and this is just one example of how much Beth cares for her students and how she goes out of her way to make their lives better. I am so proud to work with her and to call her my friend!

**Nominee: Tim Humphrey, Dean, Arts and Humanities**

Nominator: Shelby Bedford, Program Assistant, Student Success

I would like to thank Tim Humphrey for volunteering to facilitate LLCC's newly created Bystander Intervention Training, which focuses on informing and empowering students to safely and effectively intervene in situations that may be unhealthy or unsafe. Bystander intervention is a tactic that is widely believed to be a powerful method of sexual violence prevention. Without effective, committed and intentional facilitators like Tim, it is likely that many students would feel uncomfortable engaging with such a serious and complex topic. I cannot thank him enough for the time and energy he spent preparing for and facilitating the training.

**Nominee: Leslie Johnson, Assistant Vice President, Student Success**

Nominator: Shelby Bedford, Program Assistant, Student Success

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**Nominee: Susan Mendenhall, Records Coordinator, Admission/Records/Registration**

Nominator: Eileen Tepatti, Vice President, Academic Services

Susan Mendenhall demonstrated an example of outstanding service this month when she expedited a transcript review and graduation diploma for Chris Call, an LLCC student who is battling stage IV glioblastoma cancer. Chris completed the LLCC Honors Program and transferred to the University of Illinois at Chicago

where he completed several semesters of coursework until his brain cancer diagnosis. Unfortunately, Chris did not graduate from LLCC. Susan was able to quickly determine that he met the requirements for an Associates in General Education in Liberal Arts. Appreciating the seriousness of the diagnosis, Susan quickly processed his graduation application and even found an LLCC tassel for the surprise ceremony. Kudos to Susan for her compassion and efficient action!

**Nominee: John Moore, Central Receiving Assistant, Finance**

Nominator: Anonymous

John is always willing to go above and beyond to help others. He is quick to bring requested items to our office, and make deliveries for us. The other day he was leaving for his early morning delivery and saw me getting out of my car with crutches. He drove over to me and gave me a ride to the building. Thank you John for always thinking of others. You are very much appreciated!

**Nominee: Dave Ogden, Mechanical Maintenance Technician, Facilities Services**

Nominator: Don Loftis, General Maintenance Technician, Facilities Services

On Sept. 16, our sewers became clogged and John came down to help me get them unclogged. After hours of working on the drains we finally got the drains opened. John had to leave and Dave replaced him. Dave helped finish mopping and cleaning the floors so we could reopen the bathrooms. A big kudos to both Dave and John for helping with a very nasty situation. Both were very professional and made light of a bad and stinky problem. Thanks guys, I really appreciated the help.

**Nominee: Officer Tess Olson, Police**

Nominator: Shelby Bedford, Program Assistant, Student Success

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**Nominee: Patty Petersen, Program Assistant, Health Professions**

Nominator: Valerie Wright, Associate Dean of Nursing, Health Professions

Patty worked countless hours on a GIANT spreadsheet to track our students with. This will be a HUGE help to the department and I very much so appreciate her leadership on this project. KUDOS to you Patty for knocking this one out of the park!!

**Nominee: Nicole Ralph, Director of Employment and Benefits, Human Resources**

Nominator: Shelby Bedford, Program Assistant, Student Success

I would like to thank Nicole Ralph for volunteering to facilitate LLCC's newly created Bystander Intervention Training, which focuses on informing and empowering students to safely and effectively intervene in situations that may be unhealthy or unsafe. Bystander intervention is a tactic that is widely believed to be a powerful method of sexual violence prevention. Without effective, committed and intentional facilitators like Nicole, it is likely that many students would feel uncomfortable engaging with such a serious and complex topic. I cannot thank her enough for the time and energy she spent preparing for and facilitating the training.

**Nominee: Kegan Sullivan, Program Assistant, TRIO Student Support Services**

Nominator: Shelby Bedford, Program Assistant, Student Success

I would like to thank Kegan Sullivan for volunteering to facilitate LLCC's newly created Bystander Intervention Training, which focuses on informing and empowering students to safely and effectively intervene in situations that may be unhealthy or unsafe. Bystander intervention is a tactic that is widely believed to be a powerful

method of sexual violence prevention. Without effective, committed and intentional facilitators like Kegan, it is likely that many students would feel uncomfortable engaging with such a serious and complex topic. I cannot thank him enough for the time and energy he spent preparing for and facilitating the training.

**Nominee: Theresa Till, Professor of Nursing, Health Professions**

Nominator: Mary Goldstein, Professor of Nursing, Health Professions

Theresa covered all of my lectures for the first mod of this semester when I was not available. She did a great job, and I didn't feel like I had to worry about anything with her in charge of the class. She did this on top of her own load, and I really appreciate it! Thanks for all of your help Theresa!

**Nominee: Marie Watson, Student Engagement Coordinator, Student Life**

Nominator: Jamie Stout, Director, Community Education

Marie Watson did an amazing job at organizing Loggerpalooza! There were so many students checking out vendors and having a great time during the first week of the semester. Nice selection of vendors, too! Great retention work Student Life!

**Nominee: Jill Whitney, Accounts Payable Technician, Finance**

Nominator: Julie Eason, Assistant to the Vice President, Administrative Services & Chief Information Officer

Jill is always willing to help me when I need help researching bill paying issues. She takes the time to teach me different ways to research and resolve issues. I can also count on her help when I am doing something new. I appreciate the friendly and professional manner in which she assists me.