

Lincoln Land Community College



October 2015 Award Winners

Nominee: Robin Ackman, Student Accounts Manager, Finance

Nominator: Anonymous

Over the past several weeks there has been a consultant on campus working to streamline and improve some of the college's functions. During that time Robin has been in meeting after meeting working with that team (often being away from her desk for most of the day), in addition to completing her regular workload. Robin continuously goes above and beyond the call of duty; her strong passion for the college and its students is a motivation not only to her, but to everyone who works with her!

Nominee: Ira Bradley, Building Custodian, Facilities Services

Nominators: Shanda Byer, Director, Admission, Records, Registration; Robin Ackman, Student Accounts Manager, Finance

Ira Bradley has gone above and beyond to help countless people get a fresh start by attending LLCC. Most recently, Ira brought a young man to us that was trying to start over, but was hitting several obstacles. Ira wanted the man to be able to attend college, so he worked to set up an arrangement that gave the man personal accountability, dignity and the opportunity to make a significant change in his life. Most impressively, even though Ira barely knew this man, he was willing to put his time, his reputation and his finances on the line to help him. His actions were nothing short of heroic.

Nominee: Dr. Pam Bradley, Nursing Professor, Health Professions

Nominator: Christa Gorman, Assistant Nursing Professor, Health Professions

Pam is such an amazing colleague. She has gone above and beyond to help me! She is always willing to proofread my work and assist when I have questions or concerns. She has been so generous with her time, both at work and when at home. She is a true mentor and deserves this kudos! Here's to you, Pam!! You are a great educator, mentor and peer!

Nominee: Missy Glossop, Nursing Skills Lab Professional, Health Professions

Nominator: Anonymous

Missy developed an online system through Blackboard that allows students in the first year of the A.D.N. program to sign up to videotape skills demonstrations online. This resource gives the student the opportunity to view potential openings from home so that they can make the best use of their time while on campus. Students have responded favorably to this resource that gives them more convenient access to a required process.

Nominee: Ashley Miller, Administrative Assistant to the Dean, Nursing, Health Professions

Nominator: Anonymous

Ashley developed a "road map" for students in the A.D.N. program to guide them in terms of registration and requirements as they transition from one semester to the next. The "maps" were distributed on Blackboard to provide a one-stop source to ease a complicated process.

Nominee: Samuel Penning, System Administrator II, Information and Telecommunication Systems

Nominator: Anonymous

Samuel spent a full day on Aug. 31 performing emergency recovery operations on the college's primary file server. Despite running into at least four separate show-stopping problems during the recovery process, Samuel restored services shortly before the end of business hours. Without his expertise and dedication, this could have easily become a multi-day outage.

Nominee: Nicole Ralph, Director, Employment and Benefits, Human Resources

Nominator: Jamie Glick, Education Service Representative, LLCC-Taylorville

Nicole has done a wonderful job acting as mediator between myself and our insurance carrier. Through her hard work (and patience dealing with me), she has helped me keep my sanity while working with Allied and different providers on claims. Thanks to her efforts, the claims I've been appealing have been successfully resolved! Thank you, Nicole!

Nominee: Dr. John Roberts, History Professor, Social Sciences

Nominator: Lynn Whalen, Executive Director, Public Relations and Marketing

For keeping alive the art of handwritten letters and thank-you notes. They are much appreciated by the recipients!

Nominee: Doris Williams, Program Specialist, Special Programs

Nominator: Valarie Howse, Admission and Registration Services Representative

I wanted to give a shout out to Doris Williams to let her know that we appreciate her organization and promptness with the dual credit courses. She makes sure all the dual credit students have all the requirements and prereqs, scores and transcripts needed for processing,

so each student will receive the proper high school and college credits. With so many high schools that participate in the dual credit program, it's no easy task! I wanted to let you know that we appreciate all that you do with this program and how great it is to work with you!