

Lincoln Land Community College



**Key or Unique Demonstrations of Outstanding Service**

## May 2019 Award Winners

**Nominee: Lisa Avendano, Writing Center Specialist, Arts and Humanities**

Nominator: Dr. David Leitner, Professor of English, Arts and Humanities

Lisa has significantly improved the function and efficiency of the LLCC Writing Center by creating and analyzing student usage reports. She is our guru of data. She saves money for the college by utilizing tutor time efficiently, and most importantly, more students are being helped with their writing because of her efforts.

**Nominee: Shelby Bedford, Compliance and Prevention Coordinator**

Nominator: Anonymous

Shelby works incredibly hard to make sure our campus is safe and inviting for all students. Her job is often a difficult one; however, she performs her duties with compassion and professionalism. We often don't see what she does because the nature of her position requires confidentiality, so her essential role in the college often goes unnoticed. Her consideration for students (and colleagues) is much appreciated. We see you!

**Nominee: Ira Bradley, Building Custodian, Facilities Services**

Nominator: Anonymous

Ira keeps the second floor of Sangamon Hall immaculate. He is always smiling and has a cheerful "hello" for everyone he meets. No matter what he is called to do, he responds immediately and doesn't hesitate to complete the job, no matter how distasteful. We appreciate all he does to make our work environment clean and safe. He is a welcome addition to our group. Kudos from the LLCC Math and Sciences Department, Ira!

**Nominee: Ira Bradley, Building Custodian, Facilities Services**

Nominator: Kim Young, Program Assistant, Nursing, Health Professions

Ira is always willing to help! Recently, one early morning, Ira went out of his way to help me set up several tables and chairs quickly. He calmed me when I was in a stressful pinch, and I am very grateful for his help that morning! He is friendly and always has a smile to offer. Ira is very deserving of kudos for all that he does every day to make LLCC shine, figuratively and literally!

**Nominee: Dr. Victor Broderick, Dean, Social Sciences**

Nominator: Anonymous

Kudos to Dr. Victor Broderick for his good nature and his flexible and enthusiastic leadership throughout the year. You are much appreciated, and you deserve this award for being the "rock" for so many in our department. Thank you!

**Nominee: Dawn Burch, Financial Aid Advisor**

Nominator: Sarah Scheufele, Retention Specialist, TRIO Student Support Services

Dawn has been more than willing to walk students through the FAFSA process. I have brought several students to see her, and she has patiently worked with each one to complete the FAFSA. When they weren't able to complete it, she let them know exactly what they would need in order to file. It's so awesome our students have such supportive professionals to guide them through what can be a complicated process.

**Nominee: Shanda Byer, Associate Vice President, Enrollment Services**

Nominator: Sarah Scheufele, Retention Specialist, TRIO Student Support Services

A student was struggling to compile the information needed to complete his financial aid verification. Shanda went above and beyond to help me support the student through the process to make sure he was able to receive his aid and continue his degree program. We are so lucky to have such helpful, compassionate and supportive administration in this process for students.

**Nominee: Kat Chamberlain, Financial Aid Advisor**

Nominator: Sarah Scheufele, Retention Specialist, TRIO Student Support Services

Kat has been more than willing to walk students through the FAFSA process. I've brought several students to see her, and she has patiently worked with each one to complete their FAFSA. When they weren't able to complete it, she let them know exactly what they would need in order to file. It's so awesome our students have such supportive professionals to guide them through what can be a complicated process.

**Nominee: Mary Dellert, Executive Administrative Assistant to the President**

Nominator: Ameer Kesky, Foundation Coordinator, Foundation

Mary uses all of her professional work "magic" to solve difficult problems for those in other departments. Her time, talent and sharp sense of humor are always appreciated!

**Nominee: Carissa DuBois, Admission and Registration Service Representative**

Nominator: Jessie Blackburn, Director, LLCC-Litchfield

I cannot speak highly enough of Carissa and how fantastic she is to work with. During this time of transition with new GPA guidelines, she has answered all my questions and helped me with each and every student I asked her about. She is quick to answer my phone calls, emails or even instant messages, even though I know she is extremely busy with students and all her other duties. She has a great attitude and is always so pleasant to talk to!

**Nominee: Richard Hayes, Academic Advisor, Advising, Counseling and Career Services**

Nominator: Claire Heffron-McKinney, Student Development Professional, Advising, Counseling and Career Services

Richard always puts in a ton of work for our transfer fair. He plans them a year ahead and organizes the entire event. The transfer fair is wonderful for our students who are planning ahead for transfer, and they are always well attended. Thanks for always doing a wonderful job, Richard!

**Nominee: Cathy Huffman, Career Development Professional, Advising, Counseling and Career Services**

Nominator: Marina Wirsing, Career Development Professional, Advising, Counseling and Career Services

It is a great pleasure to nominate Cathy Huffman for a KUDOS award. She gave me a wonderful welcome to my new position in career services. Cathy has provided generous training, resources and collaboration to ensure we succeed as a team. In fact, the whole LLCC Advising, Counseling and Career Services staff has been amazing, and I feel very fortunate to work with this department. Thank you, Cathy and team!

**Nominee: LLCC-Litchfield Maintenance Staff**

Nominator: Dave Bretscher, Director, Facilities Services

In the early morning hours of April 16, 2019, the arts and technology facility at LLCC-Litchfield suffered a water main failure, which flooded the floor of the majority of the building. Gary Wendt and Ryan Roettgers responded to the emergency quickly, contacted the proper LLCC staff and immediately began damage control. Due to their competency and professionalism, a potential catastrophe was averted with minimal disruption to the college.

**Nominee: Alison Mills, Director, Financial Aid**

Nominator: Sarah Scheufele, Retention Specialist, TRIO Student Support Services

A student was struggling to compile the information needed to complete his financial aid verification. Alison went above and beyond to help me support the student through the process to make sure he was able to receive his aid and continue his degree program. We are so lucky to have such helpful, compassionate and supportive administration in this process for students.

**Nominee: Sarah Mills, Financial Aid Advisor**

Nominator: Sarah Scheufele, Retention Specialist, TRIO Student Support Services

Sarah has been more than willing to walk students through the FAFSA process. I've brought several students to see her, and she has patiently worked with each one to complete their FAFSA. When they weren't able to complete it, she let them know exactly what they would need in order to file. It's so awesome our students have such supportive professionals to guide them through what can be a complicated process.

**Nominee: Amanda Roche. Assistant Professor of Nursing, Health Professions**

Nominator: Mary Goldstein, Professor of Nursing, Health Professions

Amanda helped set up and clean up after the nursing honor's ceremony even though she was not scheduled to do so. The students appreciated her being there, and we appreciated her help!

**Nominee: Robert Schuerman, Property Control Technician, Finance**

Nominator: Jennifer Ramm, Professor of Chemistry, Mathematics and Sciences

Robert does a fantastic job of assisting with club and class field trips! We had a potential problem with the transportation for a class trip. Robert immediately fixed the problem and made it possible for a group of science and pre-nursing students to visit a cadaver lab in St. Louis. Many thanks to Robert for his patience and willingness to go the extra mile for our students!

**Nominee: Al Shull, Professor of Art, Arts and Humanities**

Nominator: Anonymous

Thank you, Al, for displaying beautiful art work throughout Menard Hall. It is a delight walking through the hallways and seeing such creativity, and it is a reminder of how talented both our students and faculty really are. Thank you!

**Nominee: Julie Sutfin, Facilities Reservation Technician, Facilities Services**

Nominator: Jacob Deters, Student Engagement Coordinator, Student Life

Julie is always a team player for LLCC Student Life. I have especially noticed this when we have been understaffed the last few months. Julie makes every effort to make sure our events are set up, even on short notice. This shows her dedication and commitment to our students here at LLCC. Thank you, Julie, for all you have done to make our events have seamless setups and for your understanding as we are making staffing changes in our office.

**Nominee: Dawn Townsend, Administrative Assistant to the Dean, Arts and Humanities**

Nominator: Dr. Ellen Watkins, Professor of Sociology, Social Sciences

On May 1, I witnessed an extraordinary act of kindness in which Dawn went out of her way to assist a student in great emotional distress. Her reaction to the situation, her kindness to the student and her facilitating much needed professional help for this student went way beyond her regular responsibilities. Kudos, Dawn, for your compassion!

**Nominee: Vickie Ward, Administrative Assistant to the Dean, Business and Computer Technology**

Nominator: Dr. Carmen Allen, Interim Dean, Business and Computer Technology

Vickie Ward has been an outstanding administrative assistant. She "showed me the ropes" and was a tremendous help. She was an outstanding asset to our department helping to complete a high volume of very complex projects in a very short period of time. I have no doubt that she'll continue to make outstanding contributions for the next dean, for our college and well into the future. Thank you, Vickie!