

Lincoln Land Community College



**Key or Unique Demonstrations of Outstanding Service**

## **June 2017 Award Winners**

**Nominee: Tiffany Andrews, Human Resources Assistant, Human Resources**

Nominator: Karie Longhta, Associate Vice President, Finance

With an upcoming retirement and other circumstances beyond our control, LLCC faced the possibility that there wouldn't be anyone who could process payroll. Kudos to Tiffany for agreeing to leave HR for a time and learn the payroll process. Her willingness to assist through this transition has been greatly appreciated. And the best news ... payroll will continue as scheduled!

**Nominee: Gary Bach, Instructional Technology Specialist, Academic Innovation and eLearning**

Nominator: Jeris Creasey, IT Trainer/Technical Writer, Information Technology

Gary has been a tremendous help to me during the many Office 365-OneDrive introduction workshops that I facilitated. He went out of his way to offer assistance setting up for each workshop and following up with me after each to see where he could reach out and offer additional assistance where needed. In addition, Gary stayed for several sessions that were full to capacity. I greatly appreciate your dedication to our end users!

**Nominee: Kenny Bridgeford, Grounds Maintenance Worker, Facilities Services**

Nominator: Cindy Burger, Administrative Assistant to the Dean, Social Sciences

Kenny played an instrumental part in my recent office rearrangement. He made the whole process painless and completed the move exactly as I requested. I was able to begin putting things away in just a couple of hours. I am so thankful for his pleasant attitude and efficiency. I love my new office arrangement, and I wouldn't be enjoying it without the work of Kenny!

**Nominee: Michelle Burger, Career Development Professional, Advising, Counseling & Career Services**

Nominator: Austin Harris, Student Worker, Advising, Counseling & Career Services

Michelle goes above and beyond to make sure all students that walk into her office leave with the best possible service she can provide. She adds such a positive, funny and exciting atmosphere to the Advising, Counseling and Career Services office. Her work and admiration for students is undeniable and is greatly appreciated.

**Nominee: Phil Burnett, Facilities Maintenance Technician, Facilities Services**

Nominator: Cindy Burger, Administrative Assistant to the Dean, Social Sciences

Phil played an instrumental part in my recent office rearrangement. He was very congenial, business-like and capable. He made the whole process painless and completed the move exactly as I had requested. I was able to begin putting things away in just a couple of hours. I am so thankful for his pleasant attitude and efficiency. I love my new office arrangement, and I wouldn't be enjoying it without the work of Phil!

**Nominee: Nichole Coffey, Financial Aid Assistant, Financial Aid**

Nominator: Michelle Burger, Career Development Professional, Advising, Counseling & Career Services

Nichole always greets every student with a smile and has gone above and beyond to explain and comprehend extremely detailed information to make it digestible and doable. Thank you for all you do!

**Nominee: Pam Daniel, Curriculum Development Specialist, Academic Services**

Nominator: Leslie Johnson, Assistant Vice President, Student Success

Pam is amazing! She went above and beyond to support a student in her LLCC-Jacksonville CMN 101 class. Pam even agreed to meet with the student prior to the semester starting to ensure the class was a good fit for the student. Pam took the time to work one-on-one with this student, and I know she put in a lot of extra time and effort. I want to thank her for EVERYTHING she did to help this student succeed. Thank you!

**Nominee: Julie Eason, Assistant to the Vice President, Administrative Services/Assistant to the Chief Information Officer, Information Technology**

Nominator: Gailyn Draper, Assistant to the Vice President, Student Services

While having to be out of the office for a week, Julie willingly offered to cover my desk and assist the Vice President of Student Services as necessary. I appreciate working with such a great administrative team.

**Nominee: Ronda Ellinger, Administrative Assistant to the Dean, Social Sciences**

Nominator: Dr. John E. Roberts, History Professor, Social Sciences

Ronda is the senior administrative assistant to our department and she is the glue that bonds us together. She is an extremely hard-working and dedicated employee. Ronda performs her various responsibilities in a very competent and professional manner. Ronda is always there when we in the department are needing her expertise. We are very lucky to have Ronda as a colleague and friend.

**Nominee: Ronda Ellinger, Administrative Assistant to the Dean, Social Sciences**

Nominator: Cindy Burger, Administrative Assistant to the Dean, Social Sciences

Ronda has been the most welcoming, gracious, patient, instructional, kind and knowledgeable mentor I could ask for. She has walked me through many, many processes once and multiple times, never once exhibiting impatience, even as she put her own duties on hold for mine. She has taken responsibility for me making sure I am equipped with the information I need and then following up to make sure I have been able to complete my duties. She has encouraged me to try things and complimented me when I succeeded. Ronda has made me quickly feel a part of the LLCC family and has gone completely above and beyond for me. I am so thankful for her!

**Nominee: Dave Ferrill, Information Technology Specialist, Information Technology**

Nominator: Cindy Burger, Administrative Assistant to the Dean, Social Sciences

Dave played an instrumental part in my recent office rearrangement. The move required moving the technology in my office from the front of the room to the back. He quickly made inquiries and got me up and running in no time. I truly appreciate his congenial attitude, expertise and the efficient way he works. I love my new office arrangement, and I wouldn't be enjoying it without the work of Dave!

**Nominee: Ashley Green, Assistant Professor, English, Arts and Humanities**

Nominator: Leslie Johnson, Assistant Vice President, Student Success

Ashley is amazing! She went above and beyond to offer two different directed study courses to a student. Ashley even drove to LLCC-Beardstown to meet with the student to make sure the directed study courses were a good fit for him. Ashley took the time to work one-on-one with this student; I know she put in a lot of extra time and effort. I want to thank her for EVERYTHING she did to help this student succeed. Thank you!

**Nominee: Danny Guthals, Building Custodian, Facilities Services**

Nominator: Cindy Burger, Administrative Assistant to the Dean, Social Sciences

Danny went out of his way to help out with my recent office rearrangement. When asked to spruce up areas that had been exposed due to the move, he was very responsive and addressed the request quickly. I love my new arrangement and am thankful for Danny's help.

**Nominee: Lindee Hall, Student Records Evaluator, Admissions, Records & Registration**

Nominator: Shelby Bedford, Program Assistant, Student Success

The SAVE Taskforce would like to recognize Lindee Hall for graciously offering her baking skills for our Second Annual Day of Action in honor of Sexual Assault Awareness Month. By donating her time and expertise, Lindee played a vital role in raising money for the Prairie Center Against Sexual Assault. With baking skills as reputable as Lindee's, it comes as no surprise that we successfully sold ALL of the cupcakes before the event ended. Thanks, Lindee!

**Nominee: Steve Handy, Grounds Maintenance Supervisor, Facilities Services**

Nominator: Cindy Burger, Administrative Assistant to the Dean, Social Sciences

Steve scheduled the rearrangement of my office well in advance of the date I requested. He let me know when I needed to be ready and everything went smoothly. I love my new office arrangement and am thankful for Steve's oversight.

**Nominee: Christi Hustedt, Program Assistant, Advising, Counseling and Career Services**

Nominator: Austin Harris, Student Worker, Advising, Counseling and Career Services

Christi goes above and beyond to make sure that the student workers understand what we are doing and ensures that we can excel in the work presented to us. She makes herself available for any questions or concerns we have. All in all, Christi is a great asset in the Advising, Counseling and Career Services office and she is greatly appreciated.

**Nominee: Nina Koch, Records and Registration Technician, Admission/Records/Registration**

Nominator: Dr. John E. Roberts, History Professor, Social Sciences

Nina plays an invaluable role each semester. She handles all of the opening rosters and midterm verification responsibilities for the college. Nina is always very helpful to me with difficulties that come up with students enrolled or not enrolled in my classes. She has a very nice and engaging personality which makes working with her a pleasure. I really very much appreciate all of her competence and assistance.

**Nominee: John Roberts, Ph.D., Professor of History, Social Sciences**

Nominator: Cindy Burger, Administrative Assistant to the Dean, Social Sciences

Dr. John Roberts is one of those rare individuals who regularly recognizes strengths and accomplishments in others and acknowledges those with a heartfelt note or letter. He is sought out as a sounding board and counselor, encouraging and mentoring students and colleagues alike, often reflecting their interests by sharing articles and stories that apply to their situation/interest. I am thankful to benefit from his kindnesses and in a very short time have come to value his wisdom.

**Nominee: John Roberts, Ph.D., Professor of History, Social Sciences**

Nominator: Victor Broderick, Ph.D., Dean, Social Sciences

John Roberts is not merely a legendary instructor who spends all his spare time mentoring students and colleagues, but he is the pleasantest fellow I have ever met. He always has thoughtful, kind and constructive things to say about everyone. He regularly cuts out articles he knows I or my family would be interested in, and sends them my way with a hand-written note that takes special talent to read. I am blessed to associate with him.

**Nominee: Ryan Roberts, Librarian (Professor), Library**

Nominator: Leslie Johnson, Assistant Vice President, Student Success

Ryan is amazing! He went above and beyond to offer a directed study to a student. Ryan took the time to work one-on-one with this student; I know he put in a lot of extra time and effort. I want to thank him for EVERYTHING he did to help this student succeed. Thank you!

**Nominee: Brenda Schuster, Site Coordinator, Beardstown, LLCC-Outreach**

Nominator: Leslie Johnson, Assistant Vice President, Student Success

Brenda is amazing! She went above and beyond to assist a student to overcome obstacles and barriers, and find solutions. Without Brenda, I doubt this student would have persisted at LLCC. She was instrumental in helping set the student up for success, which has resulted in him achieving his dream of graduating with an associate degree! Thank you, Brenda, for always taking the time to work with this student!

**Nominee: George Vaughn, Professor of English, Arts and Humanities**

Nominators: Eric Stachera and Cara Swafford, Professors of English, Arts and Humanities

George Vaughn deserves the KUDOS award for his serious commitment to student writing and for continuously encouraging his students to publish their work in the Lincoln Land Review, our student writing and art journal.

**Nominee: Tara Walk, Associate Professor, Criminal Justice, Social Sciences**

Nominator: Leslie Johnson, Assistant Vice President, Student Success

Tara is amazing! She agreed to offer a directed study to a student with an extenuating circumstance. Tara took the time to work one-on-one with this student; I know she put in a lot of extra time and effort. I want to thank her for EVERYTHING she did to help this student succeed. Thank you!

**Nominee: Jud Walker, Facilities Maintenance Technician, Facilities Services**

Nominator: Cindy Burger, Administrative Assistant to the Dean, Social Sciences

Jud played an instrumental part in my recent office rearrangement. His pleasant attitude and efficiency made the whole process painless, and the move was completed exactly as I had requested. It was no time before I was able to begin putting things away. I love my new office arrangement, and I wouldn't be enjoying it without the work of Jud!

**Nominee: Mary Wheeler, Writing Center Staff, Arts and Humanities**

Nominator: Anonymous

Mary Wheeler consistently goes above and beyond the requirements of consulting with students in the Writing Center. She is always supportive of and willing to help students and her fellow colleagues in any way. Her welcoming smile and sweet spirit put students at ease and brighten our day. We would like to recognize her stellar contributions to helping make the Writing Center great.

**Nominee: Amy Williams, Assistant to the Vice President, Academic Services**

Nominator: Gailyn Draper, Assistant to the Vice President, Student Services

While having to be out of the office for a week, Amy willingly offered to cover my desk and assisting the Vice President of Student Services as necessary. I appreciate working with such a great administrative team.

**Nominee: Marina Wirsing, Program Assistant, Student Life**

Nominator: Jennifer Ramm, Professor of Chemistry, Mathematics and Sciences

The LLCC Chemistry Club would like to recognize Marina for everything she does to support student organizations. In particular, we want to thank her for going above and beyond to help us get our club T-shirts by the end of the year. She made extra calls to find a new vendor who could accommodate our (late) T-shirt order, and she even made a special trip to deliver the blank shirts to the vendor herself. Thanks to her efforts, we had our club T-shirts in time for our end-of-year dinner!