

Lincoln Land Community College



Key or Unique Demonstrations of Outstanding Service

August 2015 Award Winners

Nominee: Dawn Burch, Financial Aid Advisor, Financial Aid

Nominator: Nichole Brachear, Financial Aid Assistant, Financial Aid

Dawn always goes above and beyond to provide the absolute best service possible to both financial aid recipients and those who receive veterans benefits. She is always willing to step in wherever needed regardless of what the task may be. Dawn is someone you can always count on and is making a difference in students' lives every day.

Nominee: Michelle Burger, Career Development Professional, Advising, Counseling and Career Development

Nominator: Lynn Whalen, Executive Director, Public Relations and Marketing

Michelle Burger went above and beyond, on short notice, to represent the college at a Saturday morning event in which LLCC was honored for providing a lactation room for nursing mothers. Michelle was part of the effort to provide a private room for moms and their babies on campus, and is a very appropriate person to accept the award. This is just another example of Michelle's enthusiastic dedication to LLCC and its students.

Nominee: Phil Burnett, Facilities Maintenance Technician, Facilities Services

Nominator: Laurie Rhodes, Director, Child Development Center

Thank you for taking on the task of painting the Child Development Center fence during the hottest week of the year!!! Your efforts are greatly appreciated by the children, families and staff of the CDC!

Nominee: Linda Chriswell, Accessibility Services Professional, Center for Academic Success

Nominator: Lynn Whalen, Executive Director, Public Relations and Marketing

Linda's passion for helping students with accessibility needs is inspiring. She serves an increasing number of students with expert knowledge and dedication.

Nominee: Marcy Durbin, Administrative Assistant, LLCC-Taylorville

Nominator: Instructional Technology and Distance Education Staff

ITDE has held their department retreat at LLCC-Taylorville the past two years, and both times Marcy has been a wonderful host. She worked with us to make sure the room was ready before we arrived and that we had everything we needed to have a productive day. Thank you, Marcy!

Nominee: Sean Edmondson, Bookstore Stock Technician, Bookstore

Nominator: Stephanie Coleman, Webstore Technician, Bookstore

Sean Edmondson deserves this award because he was very helpful to me with cleaning out the lockers for the summer and fall semesters. He is an awesome coworker and is always willing to lend a helping hand.

Nominee: Facilities Services Department

Nominator: Jamie Stout, Director, Community Education

While volunteering at a community event here on the LLCC campus May 16, I witnessed the Facilities staff going above and beyond to make this event go off without a hitch. The grounds looked beautiful for the event, too. This department really takes its job seriously and put its best foot forward to make a good impression on the community. Thank you!

Nominee: Sharon Fritts, Program Assistant, Nursing, LLCC-Hillsboro

Nominator: Valerie Wright, Associate Dean, Nursing, Health Professions

Sharon has done an outstanding job navigating her way in her new role at Hillsboro. Her ability to pick up on job duties, especially when she is in such a remote location, is impressive, at best. I have already received positive feedback about Sharon from the students she has interacted with. She has taken a very proactive approach to learning what needs to be done and has been extremely supportive of the students and faculty at Hillsboro. We are truly blessed to have her on our team!

Nominee: Sarah Goodman, Budget Specialist, Finance

Nominator: Marnie Record, Workforce Specialist, Workforce Development

LLCC is fortunate to have the cheerful, conscientious talents of Sarah Goodman on our team. Her kind, team-oriented attitude and her willingness to get the job done make working with her a pleasure. It's people like Sarah that give me hope and reinforce why I work here.

Nominee: Scott Grundy, Utility Worker, LLCC-Taylorville

Nominator: Joni Bernahl, Director, IT Service and Support

Scott took the time to "hunt down" items that had been delivered to Taylorville. I needed to know exactly all that had been delivered and where they were being stored. He sent a detailed list of the items, where they were being stored and the number of items stored. This saved me time and travel, and it is very much appreciated!

Nominee: Elaine Higgason, Program Assistant, Accessibility Services

Nominator: Anonymous

Elaine is one of the most helpful people I have ever met. She always works with a smile on her face! Her kindness and patience when working with students is unmatched. Elaine is truly an asset to Lincoln Land Community College and the Center for Academic Success. Thank you, Elaine, for your continued service to our students and staff!

Nominee: Leslie Johnson, Assistant Vice President, Student Success

Nominator: Jamie Stout, Director, Community Education

Recently I ran into a friend in the community. He went on and on how great Leslie was to him. According to him, "She made it easy and fast to get registered!" He is really looking forward to getting his summer and fall classes started. Great job, Leslie!

Nominee: David Mahan, Police Officer, LLCC Police

Nominator: Anonymous

Dave goes above and beyond daily to ensure the safety of LLCC employees and students. He is thoughtful and patient. He takes the extra time to always ensure everything is clear and anticipates many issues before they arise. In addition, he loves to share inspirational quotes to brighten the day. We are so lucky to have such a genuine and helpful teammate like Dave!

Nominee: Cynthia Maskey, Dean, Health Professions

Nominator: Valerie Wright, Associate Dean, Nursing, Health Professions

Cynthia has gone above and beyond in assisting with my transition as the Associate Dean. She is always willing to assist where needed and has made my transition a smooth one. Cynthia volunteers for multiple nursing organizations and even serves on some of their boards. She is able to manage all of her LLCC responsibilities and still volunteer her time to support the profession of nursing. Cynthia also volunteers countless hours assisting other colleges with their accreditation. While many of us are relaxing on the weekend, most weekends Cynthia finds herself reviewing accreditation documents. Even with her significant workload as the Dean, you will never find Cynthia complaining. She is truly a valuable member of the nursing profession as well as LLCC. If there was an award higher than a KUDOS, Cynthia would definitely be deserving of it!

Nominee: Jamie McCoy, Academic Success Professional, Center for Academic Success

Nominator: Valerie Wright, Associate Dean, Nursing, Health Professions

Jamie McCoy is seriously nothing short of a ROCK STAR! The feedback I get from students regarding Jamie's assistance in their nursing courses is exemplary. I have even had students tell me that Jamie is the reason they "got through" the nursing program. She is always willing to assist our nursing students and goes above and beyond to help them understand concepts that are not clear to them. She has taken time to create her own unique study guides for the nursing students (which they RAVE about) and she also has a knack for offering clever study tips that really do seem to make a difference in our students. Words cannot express my sincere gratitude

for all that Jamie does for our nursing students. KUDOS to you, Jamie, for being such a ROCK STAR!!

Nominee: Jamie McCreary, Specialty Merchandise Technician, Bookstore

Nominator: Stephanie Coleman, Webstore Technician, Bookstore

Jaime McCreary deserves this award because she was very helpful to me with cleaning out the lockers for the summer and fall semesters. Jaime is an awesome coworker and is always willing to lend a helping hand. Jaime also is a very big help to me with filling web orders. Jaime aka "Queenie," you rock!

Nominee: Ashley Miller, Administrative Assistant to the Dean, Health Professions

Nominator: Valerie Wright, Associate Dean, Nursing, Health Professions

Ashley is always willing to help out wherever she is needed. She goes above and beyond on a daily basis to ensure that the needs of the nursing department are taken care of. Her customer service skills with the students are exemplary. She also has a knack for writing emails that are able to relay the message in a kind and compassionate way - I call it her "word magic!" Since Ashley came to our department she has brightened up the office, not only with her decorating skills but also her thoughtful personality. It is for these reasons, and so many more, that Ashley deserves the KUDOS award!

Nominee: Tamie Penning, Project and Web Service Manager, Information and Telecommunication Systems

Nominator: Anonymous

Tamie spent several hours working Friday evening, March 27 after the power outage to restore IT services to the LLCC campus. Without her, classes would not have been possible on Saturday. Thank you!

Nominee: Patty Petersen, Program Assistant, Nursing

Nominator: Valerie Wright, Associate Dean, Nursing, Health Professions

Since Patty has started, she has hit the ground running! She is always willing to assist where needed and has picked up on her new job duties extremely well. Patty is extremely helpful and has been great when dealing with the students contacting our department about their upcoming orientation. She is patient with them and extremely kind, AND she is knowledgeable about their questions which is AWESOME – since she has been here less than a month! We are blessed to have her on our team!

Nominee: Police Department

Nominator: Jamie Stout, Director, Community Education

While volunteering at a community event here on the LLCC campus May 16, I witnessed security/police going above and beyond to make this event go off without a hitch. This

department really takes its job seriously and puts its best foot forward to make a good impression on the community. Thank you!

Nominee: Cheri Reardon, Bookstore Operations Manager, LLCC Bookstore

Nominator: Anonymous

Having two difficult customer situations back-to-back, Cheri remained very respectful, calm, and courteous to each customer, while addressing their issues and reaching a successful resolution to each situation. She consistently demonstrates these behaviors and is very deserving of the recognition.

Nominee: Ben Roth, Director, Systems and IT Infrastructure, Information and Telecommunication Systems

Nominator: Anonymous

Ben spent several hours working Friday evening, March 27 after the power outage to restore IT services to the LLCC campus. Without him, classes would not have been possible on Saturday. Thank you!

Nominee: Suzanne Shear, Program Assistant, Illinois Small Business Development Center

Nominator: Kevin Lust, Director, Illinois Small Business Development Center

Like a number of areas at LLCC, we are a small staff with a busy schedule at the Illinois Small Business Development Center. So, despite our professionalism, personal challenges are hard to hide. Over the last eighteen months, two of our three team members lost their mothers, each after somewhat lengthy illnesses during which their primary, or even sole, care came from our team members. Naturally, our attentions were split at best. And yet, we still had a job to do and Suzanne made sure that the job was done. Although, both Linda and I each were out a significant amount of time over the last several months, Suzanne "kept the place open," and kept all of us on target as well. More importantly, she did it with great empathy and the caring for which she has come to be known. Kudos to Suzanne Shear for looking after the rest of us when we needed it.

Nominee: Jennifer Thornton, Program Assistant, Nursing, LLCC-Jacksonville

Nominator: Valerie Wright, Associate Dean, Nursing, Health Professions

Jennifer has been a huge asset throughout all of the transition within our nursing department. She has been my "go-to" person for all of my questions with the LPN program. She is extremely kind and always willing to assist where needed. She routinely goes above and beyond to ensure the students and faculty have what they need. She "holds down the fort" in Jacksonville and we are truly blessed to have her on our team!

Nominee: Dawn Townsend, Administrative Assistant to the Dean, Arts and Humanities
Nominator: Dr. David Leitner, Assistant Professor, English

Dawn is not only prompt and effective in her responses and actions, but she is a delight to work with. She even reminds me of important due dates, which is going above and beyond her list of duties. She truly makes the Arts and Humanities Department a joyful place to be!

Nominee: Jud Walker, Facilities Maintenance Technician, Facilities Services
Nominator: Laurie Rhodes, Director, Child Development Center

Thank you for taking on the task of painting the Child Development Center fence during the hottest week of the year!!! Your efforts are greatly appreciated by the children, families and staff of the CDC!

Nominee: Valerie Wright, Associate Dean, Nursing, Health Professions
Nominator: Cynthia Maskey, Dean, Health Professions

Valerie Wright started in January as the Associate Dean for Nursing and has done an amazing job in a position with many challenges and endless moving parts. She is so energetic and positive. She has wonderful ideas for needed changes. Her skills at communication and collaboration are astounding! I cannot remember how we ever functioned without her!